

Shelter Valley Folk Festival
Volunteer Code of Ethics

The Shelter Valley Folk Festival Organizing Committee is very pleased to have you commit your time to help make this festival a great success. Your efforts, and those of many, many others, are a part of a larger vision to bring music, arts, wellness and fine food together for an enriching and enjoyable event. The Festival counts on you. Thank you in advance for your help.

As with any event of this scale, there must be guidelines to follow. Please read on for a summary of expected practices and behaviours for you to follow at the festival.

Benefits	Responsibilities	Conduct
<ul style="list-style-type: none"> ▪ Festival admission pass ▪ Access to Hospitality food area throughout the festival ▪ A discounted SVFF Volunteer T-Shirt ▪ Volunteer appreciation events ▪ Free onsite camping ▪ Vehicle access to the festival parking area 	<ul style="list-style-type: none"> ▪ Adhere to SVFF Code of Ethics. ▪ Be aware of time commitment & responsibilities of your task(s) prior to accepting, and honour that commitment. ▪ Be on time for all meetings and activities associated with your task – this will lighten the load for everyone. ▪ Inform your Crew Chief as soon as possible if you are unable meet any of the responsibilities. ▪ If you are volunteering during the festival, wear your Volunteer T-Shirt while on shift. This identifies you as a volunteer to the audience. Remember you are a representative of the Festival and should be helpful and courteous to festival attendees. ▪ You are likely to be asked questions to which you may not have the answers. Please seek out the answers or direct the question to another volunteer or organizing committee member (Yellow Shirt). ▪ Before starting your volunteer task(s), be sure to check in, sign a copy of this form and collect your ‘meal ticket’ for use at the Hospitality tent. 	<ul style="list-style-type: none"> ▪ Be a responsible and enthusiastic ambassador for the SVFF. ▪ Do not commit illegal, violent or unsafe acts. ▪ Do not consume alcohol while on duty. If consuming alcohol while off duty; drink responsibly and do not wear your SVFF volunteer T-Shirt. ▪ Maintain confidentiality of all SVFF information and records. All information written, spoken or implied in connection to volunteering remains the property of the SVFF. ▪ You are welcome to reserve your space at any of the stages, BUT not until the gates open and the ticket holders have access to the festival site. ▪ Your SVFF T-Shirt and ‘meal ticket’ are non-transferable. ▪ Volunteers who fail to adhere to the SVFF Code of Ethics or fail to perform their assigned tasks are subject to discipline or dismissal.
<p style="text-align: center;">Rights</p> <ul style="list-style-type: none"> ▪ You have the right to be recognized as an SVFF volunteer, to be appreciated for your contribution and be treated as an equal. ▪ You have the right to be informed of the Festival’s policies & procedures, especially as they apply to your volunteer task area. ▪ You have the right to carry out your duties without fear of physical or verbal harassment and to be free of insult or innuendo. 		